

Luxembourg, 28 May 2020

Resumption of the first flights on 29 May

Travel in complete safety with Luxair & LuxairTours



Are you ready? We are too!

Our passengers' health, well-being, comfort, and safety are always our priority. Luxair enforces and complies with all the EASA (European Union Aviation Safety Agency) and World Health Organization (WHO) guidelines.

Luxair & LuxairTours have implemented special measures to guarantee their passengers the highest level of safety when travelling. These health measures have been deployed from the moment customers arrive at the airport until they leave the plane:

- Special health measures have been put in place in the airport.
- Wearing a mask is mandatory on board all Luxair flights.
- Our planes are carefully cleaned and systematically disinfected using appropriate and efficient methods, such as disinfectant fogging machines within the cabin.
- Air in the cabin is renewed every 3 minutes, thanks to an air-recycling system fitted with HEPA filters (high-efficiency particulate air). These filters are 99.99% efficient and guarantee the same conditions as in an operating room.
- All passengers are provided with their own health kit, which includes a surgical mask, hand sanitiser and a disinfecting wipe.
- Customers are provided with an in-flight meal service that has been adapted accordingly.
- Cabin luggage will be restricted to computers, handbags, briefcases, medication, and items for children.
- All passengers will be positioned as far apart as possible from each other during the flight depending on seat occupancy.
- All flight crew have attended a special Covid-19 training course.

Full details about Luxair & LuxairTours' special health measures are available on www.luxair.lu and www.luxairtours.lu.

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